

TIPS TO REMEMBER

- When ELSIE asks you for your "Account Number and Access Code," enter your account number and your 4-digit access code, followed by the # sign. (Remember you can change your Access Code anytime by using option 4.)
- When entering dollar amounts, omit the decimal (e.g., \$25.00 = 2500#).
- Use service code 13# to determine your share IDs & service code 14# to determine your loan IDs.
- ELSIE can only be accessed by touch-tone phones.
- Each call is limited to 10 minutes.
- If you make a mistake, press # and start over.
- ELSIE will disconnect after three (3) incorrect attempts to enter information or if a response isn't given within 30 seconds.

PRESS # after entering numbers or codes. It lets ELSIE know the information being entered is complete.



LCFCU.org | culine@LCFCU.org

202.707.5852

Toll-Free

800.325.2328

ROUTING NUMBER
254074837

REPORT LOST/STOLEN VISA CARDS 24/7

DEBIT/ATM: 800-472-3272
INTERNATIONAL 973-682-2652

CREDIT CARD: 800-808-7230
INTERNATIONAL 727-570-4881



5/24;h5gp



ELSIE

bank with your touch
tone phone — 24/7/365

202.707.1476

toll-free

800.933.5743

**INSTRUCTIONS &
SERVICE CODES**



PROUDLY SERVING AMERICA'S LIBRARY COMMUNITY

SERVICE & TRANSACTION CODES:

SPECIAL REQUESTS

Help	1
Transfer to Operator	2
New Account Number	3
Change Access Code	4
Change Language	5
Change Audio Mode	6
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End Call	99

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Loan Balance	12
Share ID List	13
Loan ID List	14

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Share History	22
Loan History	23
ATM History	24
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Last Deposit	26
ACH History	27
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